



RECYCLING AND WASTE DISPOSAL GUIDE

Information for City of Knoxville and Knox County Residents



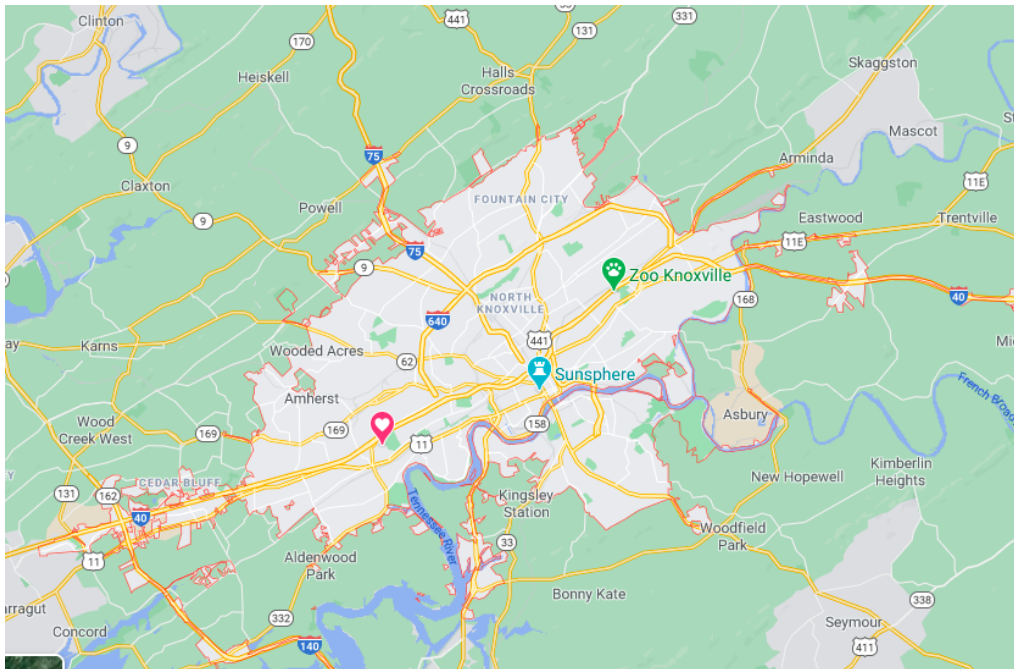
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City of Knoxville Residents



CITY OF KNOXVILLE



Important Numbers

Information Hotline: 311 or 865-215-4311

Waste and Resources Coordinator: 865-215-2817

Solid Waste Management Facility/Household Hazardous Waste Facility: 865-215-6700

Waste and Resources Website: Knoxvilletn.gov/wasteandresources

For information on pick-up days call 311 or Waste Connections at 865-522-8161.

You can also search your service day and how to recycle an item at Knoxvilletn.gov/serviceandsort.

Curbside Garbage Service

General Information

- Waste Connections collects household garbage weekly.
- All household trash must fit inside the one 95 gallon City of Knoxville trash cart.
- Overflow household waste that is not inside the City-issued cart will not be collected.
- City-issued cart must be within 3 ft. of the street by 7am on collection day.
- If you move DO NOT take the trash cart with you.

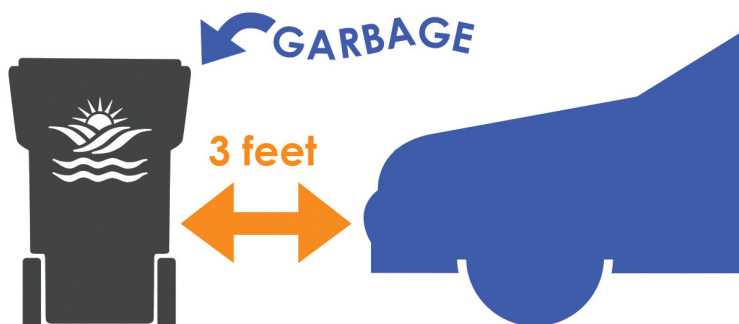


Reporting Missed Garbage Pickup

If your gray City of Knoxville trash cart was not emptied on your regular pickup day then please call 311 or submit an online request at [Knoxvilletn.gov/311](https://www.knoxvilletn.gov/311). Note that Waste Connections has until the end of your pickup day to empty your trash cart so please wait until the following day to report the miss. Calls made more than 2 business days after your miss may not be processed until your next pickup day.

Garbage Cart Tips

- Place the cart away from vehicles and utility poles.
- Do not allow the cart to block traffic, mail service, sidewalks or cause a safety issue.
- Front of the cart should be facing the street.
- Do not place bags on top of the lid.
- Additional trash carts are available for a fee.
- Carts can be set out after 6pm the night before and must be removed from the curb by 9pm on the collection day.



Bulky Waste

Bulky waste items are household items such as furniture, tires, appliances, old personal trash cans, and other household items too large to fit in your empty garbage cart. Bulky items must be set out on the same day as garbage next to your cart by 7am. Bulky waste is not typically picked up by the regular trash truck; please allow up to two business days from collection day for the bulky truck to return for your bulky items.

Specialty Bulky Waste

The following items require special disposal; therefore, it is best to call Waste Connections, (865) 522-8161 ext. 2, ahead of time so that they send out the proper equipment to handle the items accordingly.

- Anything considered hazardous: tires, refrigerators, water heaters (items that contain coolant must be drained and tagged by a professional), etc.
- Mattresses
- Furniture

Waste Connections will collect up to **5 bulky items** a week when properly sat out on collection day. Any more than 5 items is a Codes Enforcement violation and will prohibit any items from being collected.

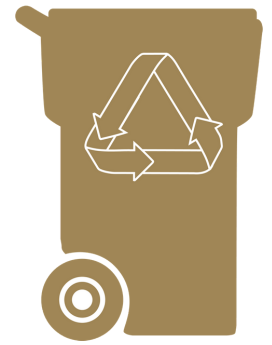


Set bulk items next to your trash can and allow two days after your garbage collection day for items to be picked up.

Curbside Recycling

General Information

- Recycling is collected every other week.
- Unlike garbage, overflow recycling can be placed next to the City-issued recycling cart in a cardboard box, paper bag, or other containers clearly marked as recycling.
- City-issued cart must be within 3 ft. of the street by 7am. on collection day.
- Keep items loose –do not place recycling in any type of plastic bag.
- Report missed pickups to 311
- If you move, please contact 311 regarding your recycling cart.



What You Can Recycle

- **Plastics:** plastic bottles and lids, plastic cups, plastic jugs, milk jugs, detergent containers, all plastic containers #1-7.
- **Metals:** aluminum cans, steel cans, tin cans.
- **Paper/Cardboard:** newspaper, magazines, junk mail, sticky notes, envelopes, notebooks, office paper, cereal boxes, cardboard, shredded paper (placed in a paper bag to prevent scattered pieces).

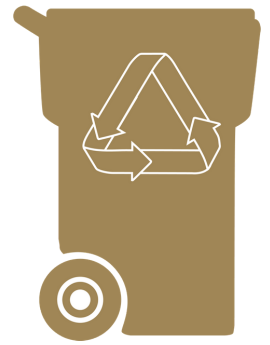
Do Not Recycle

- Glass (must be taken to a drop-off center and sorted by color)
- Plastic bags/plastic film (all recyclables must be loose in cart-not bagged)
- Food waste
- Styrofoam
- Chip bags/candy wrappers
- Waxy-coated materials (i.e., milk/juice cartons, ice cream cartons, etc.)
- Plastic utensils, and straws
- Aluminum foil and baking pans
- Batteries
- Cords/water hoses

NOTICE: Thanksgiving and Christmas are the only days of the year when curbside trash and recycling are not picked up as scheduled. For the week following those two holidays, collection is delayed by one day and Sanitation Workers work through Saturday to catch up. The following Monday, service resumes as usual.

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✓ Rinsed out steel & aluminum food and beverage containers

✓ Rinsed out plastic containers numbers 1-7, including detergent, shampoo/conditioner, and drink bottles. Keep lids attached when possible.

If it's not on the "Yes" list, then it's a "No."

✓ Clean cardboard boxes, tubes, snack, cereal, and pizza boxes



✓ Mixed paper such as magazines, newspapers, envelopes (plastic windows are fine), sticky notes, soft-cover books, shredded paper (secured in a paper bag), office paper



NO

NOTICE: Thanksgiving and Christmas are the only days of the year when curbside trash and recycling are not picked up as scheduled. For the week following those two holidays, collection is delayed by one day and Sanitation Workers work through Saturday to catch up. The following Monday, service resumes as usual.

Recycling Drop Off Centers

The City has 5 drop-off locations that are **open 8am-8pm**.

City residents are also encouraged to use Knox County's and UT's centers, more information and locations found on pgs. 12 and 18, or at Knoxville.gov/dropoffcenters.

Center Locations

- **NORTH:** Goodwill at 5412 Pleasant Ridge Rd
- **SOUTH:** Chapman Hwy at 225 W. Moody Ave.
- **EAST:** Chilhowee Park/Magnolia Ave at 210 Alice St.
- **WEST:** Cedar Bluff at 341 Parkvillage Rd.
- **DOWNTOWN:** Old City at 227 Willow Ave.

Accepted Items

- Plastic Containers: #1-7 (except Styrofoam)
- Metals: aluminum, steel & tin cans
- Mixed Paper
- Clear Glass
- Brown Glass
- Green Glass
- Cardboard (flattened)
- Newspaper (including inserts)
- Reusable Household Goods for donation

Recycling Tips

- Plastic bags ruin recycling. Keep items loose
- Keep plastic lids on plastic containers.
- Pizza boxes are recyclable, remove any food scraps
- Paper coffee cups are not recyclable.
- Glass can only be recycled at a City drop-off center.



Yard Waste

The Public Service Department crews collect brush and other household yard waste every other week on pre-set, fixed schedules.

Brush Collection

March through October

Leaf Collection

November through February

Yard Waste Collection Tip

- Brush must be in 6' x 6' x 6' piles.
- Yard waste should be placed next to the street in an unobstructed area and kept separate from other trash.
- Do not bag yard waste.

Roll Off Dumpsters

The City of Knoxville's Public Service Department can provide dumpsters to city residents **two times per year at a \$75/per dumpster fee**. This program assists city residents with the removal of large amounts of bulky trash items from private property. Examples of good usage are home cleanouts and neighborhood cleanups.

Requests are scheduled in the order that they are received, however, the wait time is generally 48 weeks due to high demand. Because of the long waitlist, plan ahead and place your request as far in advance as possible. [Submit a request online](#) or call 311.

Solid Waste Management Facility

Location: 1033 Elm St.

This is where individuals and businesses can dispose of a wide variety of solid waste materials. Here you can rid yourself of tires, building materials, construction/demolition debris, and most other materials not permitted in daily garbage collections. Users can also recycle specialty items such as used motor oil, electronics, scrap metal, appliances, etc. Visit knoxvilletn.gov/SWME for a full list of items and fees.

The facility is free for City of Knoxville Residents on the first Saturday of each month (excluding holiday weekends). No County residents or businesses may use this facility on these days.

Along with Solid Waste disposal, the Solid Waste Management Facility also manages a Household Hazardous Waste (HHW), more information can be found on page 9.

Household Hazardous Waste Facility

Location: 1033 Elm St.

City of Knoxville and Knox County residents may dispose of household hazardous waste (HHW) for free by taking it to the City's Solid Waste Management Facility. Commercial and non-residential hazardous waste is not accepted.

Hours of Operation

Mon - Tue - Thur - Fri: 7am - 3:45pm

Wed: 7am - 11:45am

Sat: 8am - 11:45am

Sun: Closed

Please note: The Solid Waste Management Facility is open only to City residents on the first Saturday of every month.

General Information

- All Visitors Must Drive Across the Scale.
- There is no fee to drop off accepted HHW.
- Businesses, nonprofits, churches, and other non-residential entities must contract privately for any hazardous waste disposal.
- Residents may bring up to 20 gallons of oil-based paint (20 one-gallon cans or 4 five-gallon buckets full or partially full) per day.
- Residents may bring up to 10 gallons of other HHW liquids (oils, fuel, etc) per day.
- Residents may bring up to 100 pounds of HHW materials per day.
- Materials in containers that are larger than 5 gallons will not be accepted.

Reduce Through Reuse

HHW materials that are still usable will be set aside for reuse. Residents who sign a waiver may pick up these materials free-of-charge.

Household Hazardous Waste Facility

Accepted Materials

- Auto body repair products
- Automotive oil and fuel (10 gal. limit/day)
- Additives
- Antifreeze
- Batteries - Lead Acid, Lithium, and Rechargeable (no alkaline)
- Bleach
- Brake fluid
- Car wax and cleaners
- Carburetor and fuel injection cleaners
- Caulk
- Computer systems (limit of 3/visit. Charges apply if over limit)
- Cooking grease
- Drain openers
- Fertilizers
- Fire extinguishers
- Flea collars
- Fluorescent tubes & compact fluorescent light bulbs
- Fungicides/wood preservatives
- Gasoline (10 gal. limit/day)
- Grease and rust solvents
- Hand cleaners
- Herbicides
- Household cleaners
- Insect repellent
- Insecticide
- Kerosene (10 gal. limit/day)
- Lighter fluid
- MAPP gas cylinders
- Mercury thermometers and thermostats
- Mothballs
- Oven cleaner
- Paint (Oil-based only. 20 gallon limit/day/container size. No latex paint accepted! Please see information regarding latex paint at top of page.)
- Paint stripper and removers
- Paint thinner
- Pesticides
- Pet spray and dip
- Pool chemicals
- Propane cylinders
- Rat and mouse poison
- Shoe polish
- Spot remover
- Spray paint cans
- Stain
- Starter fluids
- Toilet bowl cleaner
- Transmission fluid
- Tub and tile cleaner
- Varnish
- Weed killer
- Windshield wiper fluid
- Wood and metal cleaners and polishers

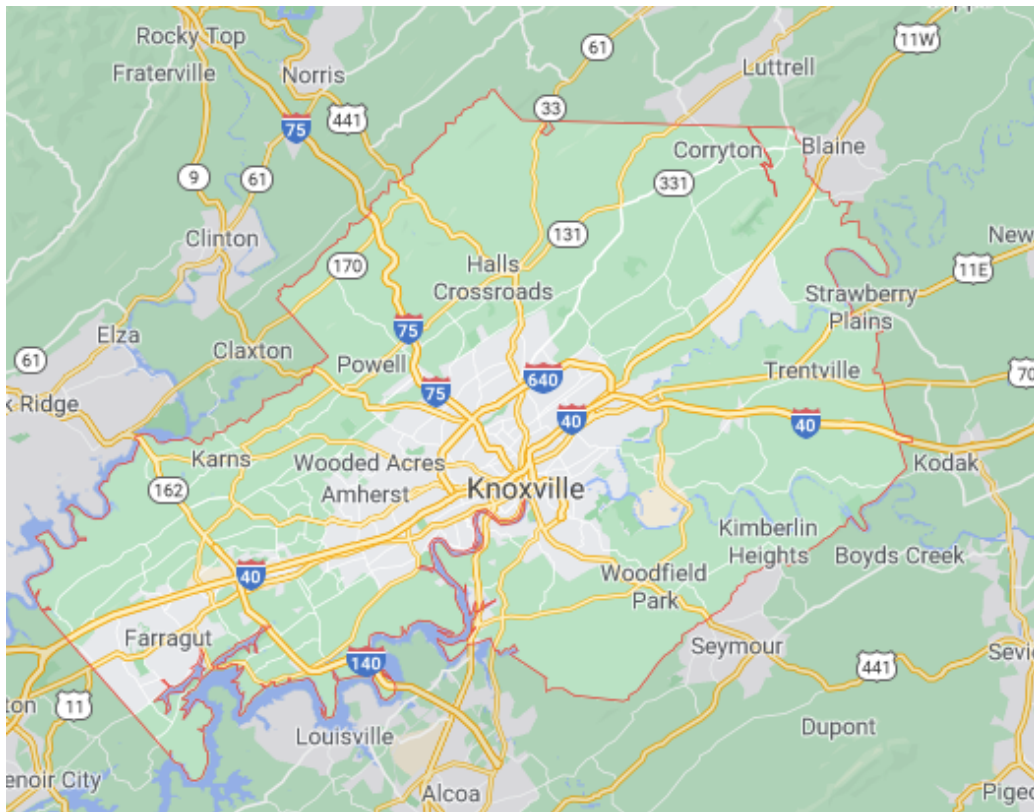
Unaccepted Materials

- Latex paint
- Ammunition, explosives, fireworks
- Light ballasts
- Medical waste
- Non-propane Cylinders (NO Oxygen Tanks)
- Radioactive Waste
- Unidentifiable Materials

Knox County Residents



KNOX COUNTY
TENNESSEE



Important Phone Numbers

Solid Waste Office: 865-215-5865

Knox County Website: www.knoxcounty.org/solid_waste

Facebook Page: facebook.com/KnoxRecycles/

Knox County Convenience Centers

Centers are only for **Knox County residents** to bring their own residential waste and recycling.

Hours of Operation

Monday- Friday: 8 am-6pm.

Saturdays: 7am- 3pm

Sundays -CLOSED

Drop-off centers are closed on specific holidays. Please refer to the [Holiday Schedule](#).

General Information

- There are no fees to use Knox County Convenience Centers
- Only one pickup truck or trailer load (5' x 8' truck bed) of trash is allowed each day.
- There is no limit to recycling.
- No more than 20 gallons of used oil is allowed at one time.

Locations

- **Carter:** 8815 Asheville Hwy (Just east off of Asheville Hwy and the Andrew Johnson Hwy Split)
- **Dutchtown:** 10618 Dutchtown Rd. (Easy access from Lovell Rd or Pellissippi Parkway)
- **Halls:** 3608 Neal Drive A few hundred yards past Kmart)
- **John Sevier:** 1950 W. Governor John Sevier Hwy (at Twin Creek Rd area between Alcoa Hwy and Chapman Hwy)
- **Karns:** 6930 Karns Crossing Lane (near Rocky Tops a half-mile east of Ingles)
- **Powell :** 7311 Morton View Lane (Just east of the railroad tracks off of West Beaver Creek Road in Powell)
- **Tazewell Pike / Gibbs:** 7201 Tazewell Pike (Just south of Emory Road)

Knox County Convenience Centers

Accepted Materials for Recycling

- Plastic (all plastics #1-7) (No styrofoam)
- Mixed paper
- Cardboard
- Newspaper
- Aluminum cans
- Steel cans
- Scrap metal (washers, dryers, hot water heaters, grills, other loose pieces of scrap metal - NO REFRIGERATORS, REFRIGERANTS, OR FREON DEVICES)
- Carpet (accepted at Halls, Karns, John Sevier, Powell)
- Car batteries
- Propane cylinders
- Auto Waste (used oil, oil filters, and antifreeze)
- Tires (click here)
- CFL Lightbulbs
- Mercury thermostats
- Mercury thermometers
- Items for donation (Dutchtown, Halls, Karns, John Sevier)
- Cooking oil



Knox County Convenience Centers

Accepted Bulky Waste

One 5' x 8' pickup truck or equivalent load per day

- Box springs
- Carpet pieces (cut into small pieces)
- Couches
- Doors
- Drywall
- Furniture
- Glass pieces/sheets
- Insulation (best bagged for easy disposal)
- Mattresses
- Mirrors
- Plaster (best bagged for easy disposal)
- Sinks
- Sheetrock
- Tables
- Tile (best bagged for easy disposal)
- Toilets
- Windows
- Other non-hazardous materials

Unaccepted Bulky Waste

- Businesses, contractors, or commercial waste
- Block
- Brick
- Dirt
- Gravel
- Greenwaste
- Material longer than 5 feet
- Railroad ties
- Sand
- Shingles
- Stone

Waste Haulers for Hire

Knox County Government does not provide curbside pickup of any waste or recycling. To receive this service, residents must hire a hauler. Some haulers may offer recycling.

Hauling Companies

- Tennessee Trash Service: 865-866-0086
- Waste Connections: 865-522-0078
- Waste Management: 865-525-0529

Greenwaste

Knox County Solid Waste **does NOT accept greenwaste** at Convenience Centers. Greenwaste must be taken to a greenwaste facility, these facilities are privately owned and they charge fees.

Greenwaste includes wood waste, limbs, logs, brush, yard clippings, tree trimmings, leaves, stumps, and other organic matter that will decompose.

Greenwaste Facilities

Location	Phone #	Address
Living Earth West	865-927-7646	8707 Joe Daniels Rd
Living Earth East	865-546-0584	6323 Rutledge Pike
Living Earth Downtown	865-281-3388	2601 Middlebrook Pike



Keep Knoxville Beautiful Resources

At Keep Knoxville Beautiful, our mission is to inspire and empower Knox County communities to improve their quality of life through beautification and environmental stewardship.



Contact Information

- Address: 2743 B Wimpole Avenue, Knoxville, TN 37914
- Phone Number: 865-521-6957
- Email: info@keepknoxvillebeautiful.org
- Website: www.keepknoxvillebeautiful.org



[@KeepKnoxvilleBeautiful](https://www.facebook.com/KeepKnoxvilleBeautiful)

[@KnoxBeautiful](https://twitter.com/KnoxBeautiful)

[KeepKnoxvilleBeautiful](https://www.youtube.com/KeepKnoxvilleBeautiful)

Litter Prevention

We plan major Keep Knoxville Beautiful litter clean-ups in parks, along roadways, and in our waterways. Additionally, We support smaller groups who want to organize their own clean-ups by providing information, free supplies, and if preferred putting out a call for additional volunteers.



Supplies Available:

- Gloves
- Litter Pickers
- Safety Signs
- Safety Vest
- Trash Bags

Keep Knoxville Beautiful Resources

Graffiti Kits

Our graffiti program supports the victims of graffiti and the entire community by offering free graffiti removal kits.

- Kit Includes:
- Chemical graffiti remover
 - Paint tray set
 - Drop cloths
 - Steel wool pads
 - Wire brushes
 - Gloves



Event Recycling

Make your next event greener with our Recycling Clearstreams. We offer these recycling ClearStream bins and recycling bags free of charge to any private or public event. We recommend placing one recycling bin next to every trash can.



All Recycling Centers

All centers are available for use by all residents of Knox County.



City of Knoxville

North: 5412 Pleasant Ridge Rd

South: 225 W. Moody Ave.

East: 210 Alice St.

West: 341 Parkvillage Rd.

Downtown: 227 Willow Ave.

Knox County

Carter: 8815 Asheville Hwy

Dutchtown: 10618 Dutchtown Rd.

Halls: 3608 Neal Drive

John Sevier: 1950 W. Governor John Sevier Hwy

Karns: 6930 Karns Crossing Lane

Powell: 7311 Morton View Lane

Tazewell Pike/Gibbs: 7201 Tazewell Pike

University of Tennessee

2121 Stephenson Drive, Dock 24

Can I recycle this?

Recycling Tips

- Make sure your recycling is clean!
- When in doubt, throw it out.
- More info can be found at www.keepknoxvillebeautiful.org.

Recycling FAQ

Aluminum Cans: **YES**

- **NO** aluminum foil.

Cardboard and paperboard: **YES**

- Be sure to flatten all boxes.

Garden Hoses: **NO**

Glass:

- **NOT** in a curbside bin.
- **YES** at a City of Knoxville Recycling Drop-Off Center. Must be sorted by color (see pg. 19).

Paper: **YES**

- Newspapers, magazines, phone books, office paper, all junk mail, books, paper with staples, envelopes, and shredded paper in a paper bag.

Paper towels and napkins: **NO**

Plastics:

- **YES**: #1-#7
- **NO** flimsy plastics such as plastic bags, trash bags, and plastic wraps. Grocery bags can be returned to a local grocery store.

Styrofoam: **NO**

Steel and Tin Cans with lids: **YES**

Wax-coated liquid containers: **NO**

- Milk cartons and juice cartons are not recyclable because of the wax coating on the inside.

How can I dispose of...?

Batteries

City of Knoxville Household Hazardous Waste Facility (see pg. 9)

Knox County Convenience Centers (see pg. 18)

UT Public Recycling Drop Off (2121 Stephenson Drive, Dock 24)

Batteries + Bulbs

Lowe's Home Improvement

The Home Depot

Christmas trees

Knox County Convenience Centers or Green Waste Facilities (see pgs. 15 and 19)

Residents in City limits with brush collection can place trees out the same day as brush

Electronics

City of Knoxville Solid Waste Management Facility (1033 Elm St)

Knox County Convenience Centers (Dutchtown, Halls, Karns, John Sevier)

UT Public Drop Off (2121 Stephenson Drive, Dock 24)

Best Buy

Local E-Cycle company

Latex Paint

Mix with sawdust, kitty litter, or sand. Let dry out completely. Dispose of in the garbage

Light Bulbs

City of Knoxville Solid Waste Management Facility (1033 Elm St)

- Fluorescent tubes & compact fluorescent light bulbs only

Knox County Convenience Centers (see pg. 18)

Batteries + Bulbs

Lowe's Home Improvement

Medication and Drugs: countitlockitdropit.org/

City of Knoxville Safety Building (800 Howard Baker Jr. Ave.)

Belew Drugs

CVS Pharmacy

Mac's Pharmacy

University of Tennessee- Student Health Center and UT Medical Center

Walgreens

Styrofoam

Publix: clean Styrofoam meat and produce trays

Package Manager: Styrofoam packing peanuts

The UPS Store: clean, foam packaging peanuts and bubble wrap

Donation Guide

Athletic Shoes

Runners Market: 4443 Kingston Pike

Nike Factory Store: 1645 Parkway #1250, Sevierville, TN 37862

Bicycles

Kickstand Community Bike Shop: 1323 N Broadway

Two Bikes: 118 S Central St

Books, video games, CDs, DVDs, etc.:

McKay's: 230 Papermill Place Way, Knoxville, TN 37919

Clothes, shoes, accessories, toys, furniture, appliances, electronics, etc.:

Goodwill

KARM

Salvation Army

Ladies of Charity: 120 W. Baxter Avenue

Eyeglasses and Sunglasses

Lion's Club Vision Program: visit TNlions.org or call 865-556-9091

Large household items/appliances (good quality):

Habitat for Humanity RESTORE: 1511 Downtown West Blvd.

Mattresses and box springs

Angelic Ministries International: 1218 N. Central Street

Outdoor Gear

Outdoor Gear Revival: 5816 Kingston Pike Suite 5

Implementing sustainable practices at home

Reduce Waste

- Use reusable napkins
- Use reusable shopping bags
- Use reusable containers
- Sign up for email catalogs and newsletters
- Switch to paperless billing
- Buy items in bulk instead of individually wrapped

Reuse and Recycle

- Know the rules of recycling in your area
- Reuse plastic grocery bags or return back to the grocery store if you have them
- Use a refillable water bottle
- Use tap water or purchase a filtered water pitcher
- Compost
- Reuse old t-shirts as rags
- Donate old toys, clothing, and furniture

Utilize Residential Services

- Leaf collection
- Brush collection
- Household Hazardous Waste Facility
- [Residential Composting: Green Heron Composting Services](#)